

| <i>“Let me ask you some questions I ask every family.”</i> | |
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| I -Income -Insurance | Do you have any concerns about making ends meet ? Do you have any concerns about your child’s health insurance ? |
| H -Hunger -Housing Conditions -Homeless | Do you have any concerns about having enough food ? <ul style="list-style-type: none"> • <i>Have you ever been worried whether your food would run out before you got money to buy more?</i> • <i>Within the past year has the food you bought ever not lasted and you didn’t have money to get more?</i> Do you have any concerns about poor housing conditions like mice, mold, cockroaches ? Do you have any concerns about being evicted or not being able to pay the rent ? Do you have any concerns about not being able to pay your mortgage ? |
| E -Ensuring Safety (Violence) | [DO NOT ASK IN FRONT OF CHILD 3 OR OLDER OR IN FRONT OF OTHER PARTNER/ADULT] <i>“From speaking to families, I have learned that violence in the home is common and now I ask all families about violence in the home. Do you have any concerns about violence in your home?”</i> |
| L -Legal Status (Immigration) | What hospital was your child born in? <ul style="list-style-type: none"> • If not in U.S.: “Are you aware that your child may be eligible for benefits even though they were not born in the U.S.? If you would like, I can have a social worker come talk to you about some possible benefits your child may be eligible. Would you like me to do that?” |
| P -Power of Attorney -Guardianship | Are you the biological mother or father of this child? <ul style="list-style-type: none"> • <i>[If not] “Can you show me the power of attorney or guardianship document you have?”</i> • **PATIENTS >17+ with Mental Incapacity: Ask for Guardianship: Are you the biological mother |

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| 1st Option | Call United Way 2-1-1 |
| 2nd Option | Refer to resources listed below |
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| “1 Stop Shops” | UW, TL |
| Abuse/Neglect | CAN |
| Child Care | CAA, DFS, BGC, JFY, |
| Clothing | UW |
| Mental Health | CA, MBH, OC Substance Abuse: AA Grief and Loss: CF Suicide: SPL |
| Developmental | SHN, AO, JRO, OC, FS |
| Domestic Violence | LH |
| Educational | MP, HS |
| Employment | UW |
| Food | WIC, CC, SP |
| Health Care | PPA, JPH, MM |
| Housing | ESC, TL Shelters: WG, SHA |
| Immigration | LAWMO |
| Legal Assistance | LAWMO |
| Medicaid | MM Transportation: MO Health Net, Missouri Care, Home State, Health Care USA |
| Parenting | PAT- MODFS |
| Public Assistance | DFS, ESC |
| Spanish Speaking | <ul style="list-style-type: none"> • Child care assistance, Child Support, Food Stamps: DFS. • WIC: HD. • LHEAP (utilities assistance): ESC |
| SSI/SSDI | SS |
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AA: Alcoholics Anonymous 1-888-740-4568
AO: Arc of the Ozarks 417-625-4862
BGC: Boys and Girls Clubs 417-798-8072
CA: Counseling Associates of the Four States 1-877-627-9994
CAN: MO child abuse and neglect hotline 1-800-392-3738
CC: Crosslines Church of the Joplin Area 417-782-8384
CCA: Child Care Aware 1-800-424-2246
CF: Compassionate Friends: 816-941-3904
DFS: Missouri Division of Family Services: 417-629-3050
ESC: Economic Security Corporation 417-623-4597
FS: First Steps: 1-866-583-2392
Health Care USA: transportation 1-800-688-3752
Home State: transportation 1-866-455-2097
HS: Joplin Head Start 417-798-4497
JFY: Joplin Family Y 417-623-4597
JPH: Joplin Public Health Dept. 417-623-6122
JRO: Joplin Regional Office 417-629-3020
LAWMo: Legal Aid 417-782-1650

LH: Lafayette House 1-800-416-1772
MBH: Mercy Behavioral Health 417-625-2354
Missouri Care: transportation 1-800-695-5791
MM: MO Medicaid 1-800-392-8030
MO Health Net: transportation 1-866-296-5927
MP: MPACT 1-800-743-7634
OC: Ozark Center 417-347-7600
PAT-Mo: Parents As Teachers www.patnc.org
PPA: Partnership for prescription assistance 1-888-477-2669
SHA: Soul's Harbor of America 417-623-2550
SHN: Special Healthcare Needs (DHSS) 1-800-451-0669
SPL: Suicide prevention lifeline 1-800-273-8255
SP: St. Peter's Outreach House- 417-206-2588
SS: Social Security Hotline 1-800-772-1213
TL: Tel-Link 1-800-TEL-LINK
UW: United Way 2-1-1 or 816-474-5112
WIC: Joplin WIC Office- 417-623-1928
WG: Watered Gardens 1-877-724-7770

Availability of Resources May Change Without Notice: Starting with Your Social Worker or United Way 2-1-1 is Always the Best First Step